

Information for patients and carers

Rosemere Cancer Centre General Information

A decorative graphic at the bottom of the page consisting of three overlapping, wavy bands of blue. The top band is a light blue, the middle is a medium blue, and the bottom is a dark blue.

The Radiotherapy Department is located in Rosemere Cancer Centre, which is on the same side of the hospital as the helipad, opposite staff car park M.



Car parks A and B are often the best choice for patients attending for Radiotherapy. These are on your left or right-hand side as you drive into the main entrance.

Most patients are fine to drive themselves to and from treatment, however hospital transport is also available for patients who are unable to make their own way, please contact the department to find out more about the transport service.

The department can be found from the main entrance of the hospital by following the blue corridor to the lifts/stairs. If you go down in the lift/stairs to the lower ground floor and turn right you will arrive at the department.

The department is usually open from 07:45-19:00 Monday - Friday with appointment times ranging from 08:00 to 18:15. This can be extended if a machine is undergoing servicing or maintenance. There are multiple toilet facilities throughout the department including accessibility toilets.

There are multiple waiting rooms in the department, and after checking in at reception you will be directed to sit by the machine for your treatment.

If the machines are delayed staff will keep you updated through the TV screens located in the department. While you wait, there are multiple water fountains as well as the Rosemere coffee shop, which is run by volunteers and offers a range of snacks and drinks. The Rosemere coffee shop is usually open 08:30-16:00.

Macmillan

The Macmillan Cancer Information Centre is situated within the Rosemere Centre. They are open Monday to Friday between 9am and 4pm and offer a range of services including but not limited to:

- Weekly benefits clinic (bookings recommended) where they can help with completing forms and look at entitlement to making a claim.
- Comprehensive list of services and support groups in your area.
- Array of information books that you may find helpful.

The friendly Macmillan team always welcomes drop-in visits for an informal chat, or you can make an appointment for a time that suits you. You can contact our Macmillan team on **01772 523709**.

Car parking

There are several sign-posted car parks for patients located around the hospital site. If you have made your way to your appointment by car, please inform reception when you first arrive, they will ask for your registration number, or point you in the direction of the nearest machine, parking is free for patients who have more than 3 appointments with us.

If you have financial worries regarding travel, our Macmillan team may be able to help.

Transport

If you are unable to get yourself to the, hospital transport is available. The transport service will bring you daily for treatment from your home address and will take you home afterwards.

You must be ready to be collected two hours before your appointment time and may have to wait up to two hours for your return journey.

Please note this service is mostly run by North West Ambulance Services and volunteer drivers and is for patients who have no other way of getting to the hospital. Please do not use this service if you have any other reasonable means of attending your appointment.

Transport needs to be booked in advance – please let a member of staff know as soon as possible if you require hospital transport or call **(01772) 522295**.

Accommodation

Rosemere Cancer Centre treats patients over a large geographical area. For some patients the distance to travel can be too much on a daily basis. Bowland House is on site self-catering accommodation which may be available to patients who meet the following criteria:

- If you have to travel more than 50 miles each way for treatment, or are travelling from South Cumbria

AND

- Able to self-care (e.g. able to shop and cook independently).

Bowland House is assessed on a priority need basis and must be booked prior to starting treatment. Your partner, relative or friend can stay at Bowland House with you, but please note that only double beds are available.

Please let a member of staff know as soon as possible if you would like more information about Bowland House, or if you need to stay there.

Further support

There are many organisations that provide information, support and advice. These include local cancer care organisations and support groups – please contact your local Macmillan Cancer Information & Support Service to find out which are currently active in your area.

By joining a cancer support group you can spend time with people who share or understand your experience. It's an opportunity for you to talk about your concerns and know that they will be met with acceptance and understanding.

Disabled access

All entrances to the Royal Preston Hospital are accessible to wheelchair users. Within the hospital there are lifts to all wards and treatment areas. Any enquiries with regard to access should be directed to the Volunteer Information Desk on 01772 716565 ext 3113. Rosemere cancer centre can also be found on Accessible.co.uk

<https://www.accessable.co.uk/lancashire-teaching-hospitals-nhs-foundation-trust/royal-preston-hospital/access-guides/rosemere-cancer-centre>

Smoking

We are a totally smoke free organisation. Smoking and the use of e-cigarettes are not permitted anywhere on any of our premises, either inside or outside the buildings.

Our staff will ask you about your smoking status when you come to hospital, as smoking can increase the risk of complications during treatment. You can ask for support, including nicotine replacement therapy, to help manage any symptoms of withdrawal.

You will also be offered a referral to the stop smoking service if you wish to stop smoking altogether. People who attend the stop smoking service are four times more likely to quit smoking successfully.

Contact details

Should you require further advice or information please contact:

Radiotherapy Reception **(01772) 522923**

Appointments **(01772) 522931**

Transport **(01772) 522295**

If you would like to watch a short information video about radiotherapy, please scan the QR code below.



Sources of further information

www.lancsteachinghospitals.nhs.uk

www.nhs.uk

www.accessable.co.uk

Stop smoking services

<https://www.nhs.uk/better-health/quit-smoking/find-your-local-stop-smoking-service/>

Alcohol advice

<https://alcoholchange.org.uk/>

Macmillan at Rosemere Cancer Centre

<https://tinyurl.com/38z3d2fy>

All our patient information leaflets are available on our website for patients to access and download:

www.lancsteachinghospitals.nhs.uk/patient-information-leaflets

Lancashire Teaching Hospitals NHS Foundation Trust is not responsible for the content of external internet sites.

Lancashire Teaching Hospitals is a smoke-free site. Smoking is not permitted anywhere on any of our premises, either inside or outside the buildings. Our staff will ask you about your smoking status when you come to hospital and will offer you support and advice about stopping smoking this will include Nicotine Replacement Therapy to help manage your symptoms of withdrawal and the opportunity to speak to a nurse or advisor from the specialist Tobacco and Alcohol Care Team.

Please ask if you would like help in understanding this information. This information can be made available in large print and in other languages.

Gujarati:

આ માહિતીને સમજવામાં સહાયતા જોઈતી હોય તો ફોન કરીને પૂછો. આ માહિતી મોટા છપાણામાં અને અન્ય ભાષામાં ઉપલબ્ધ કરી શકાય છે.

Romanian:

Vă rugăm să întrebați dacă aveți nevoie de ajutor pentru înțelegerea acestor informații. Aceste informații pot fi puse la dispoziție în format mare și în alte limbi.”

Polish:

Poinformuj nas, jeśli potrzebna jest ci pomoc w zrozumieniu tych informacji. Informacje te można również udostępnić dużym drukiem oraz w innych językach

Punjabi:

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਸਮਝਣ ਵੱਲੋਂ ਮਦਦ ਲੈਣੀ ਚਾਹੋਗੇ ਤਾਂ ਕਰਿਪਾ ਕਰਕੇ ਇਸ ਬਾਰੇ ਪੁੱਛੋ। ਇਹ ਜਾਣਕਾਰੀ ਵੱਡੇ ਪ੍ਰਿੰਟ ਅਤੇ ਹੋਰਨਾਂ ਭਾਸ਼ਾਵਾਂ ਵੱਲੋਂ ਮੁਹੱਈਆ ਕੀਤੀ ਜਾ ਸਕਦੀ ਹੈ।

Urdu:

دو سری زبانوں اور بیڑی اگر آپ کوہی معلومات سمجھنے کے لئے مدد کی ضرورت ہے تو
یہاں پر بھیجیں۔ یہاں پر بھیجیں۔ یہاں پر بھیجیں۔ یہاں پر بھیجیں۔ یہاں پر بھیجیں۔

Arabic:

مطبوعه بأحرف كبيرة و بلغات إذا كنت تريد مساعدة في فهم هذه المعلومات يرجى أن تطلب
أخرى يمكن تو فير هذه المعلومات

Department: Radiotherapy

Division: Surgery

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