

Our values and our culture

By living the values we will create a culture which is:



Compassionate

A culture where we treat patients and colleagues with compassion, understanding and with kindness.



Respectful

A culture where all roles or backgrounds are valued and equal, ideas are welcomed, we feel respected and supported.



Empowered

A culture where we are empowered and enabled to act to the full remit of our roles, we understand what we can do and feel able to act without permission.



Collaborative

A culture where we recognise we are part of a bigger team, willing to work across boundaries to support others to achieve their aims.



Performance Focussed

A culture which is performance focussed, we strive to be the best. We are happy to be held and hold others to account in a positive, supportive manner, we are reflective and do not seek to blame.



Lancashire Teaching Hospitals









Our values

The five values we live by are:



Being Caring and Compassionate

Being caring and compassionate is at the heart of everything we do, we will understand what each person needs and strive to make a positive difference in whatever way we can.



Recognising Individuality

We appreciate differences, making staff and patients feel respected and valued.



Seeking to Involve

We will actively get involved and encourage others to contribute and share their ideas, information, knowledge and skills in order to provide a joined up service.



Building Team Spirit

We will work together as one team with shared goals doing what it takes to provide the best possible service.



Taking Personal Responsibility

We are each accountable for achieving improvements to obtain the highest standards of care in the most professional way, resulting in a service we can all be proud of.



Lancashire Teaching Hospitals





