



Communication Book

Hearing & Balance Service

- Helping to make sure people who have difficulties understanding and/or communicating get an equal service in the Hearing & Balance Service.

Photos, pictures and symbols can help

- Photos, pictures and symbols can help people to understand information. Many people with a learning disability do not read, and some people find it hard to understand when you explain things. Pictures can help get your message across.
- Some people with a learning disability do not communicate verbally. Some people's speech can be hard to understand. Pictures can help them get their message across
- Many people find it hard to make choices in their head. Having pictures to look at helps.

Otoscopy: Looking in the ear with an Otoscope

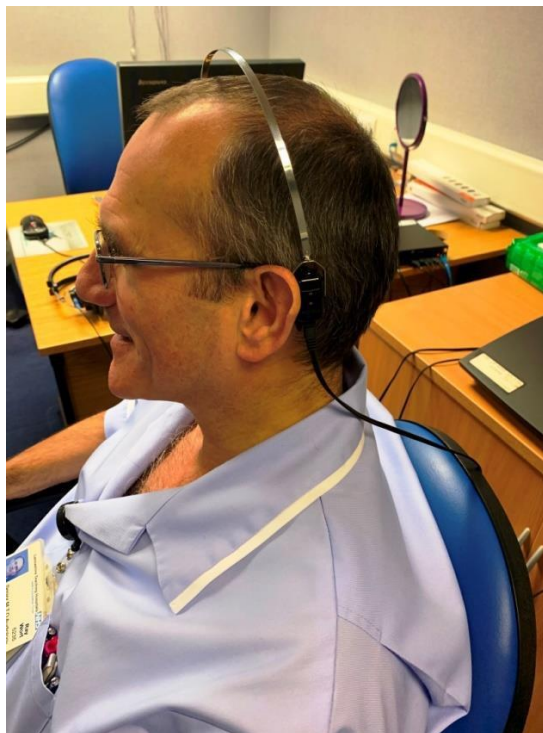


Hearing Test: Putting headphones on

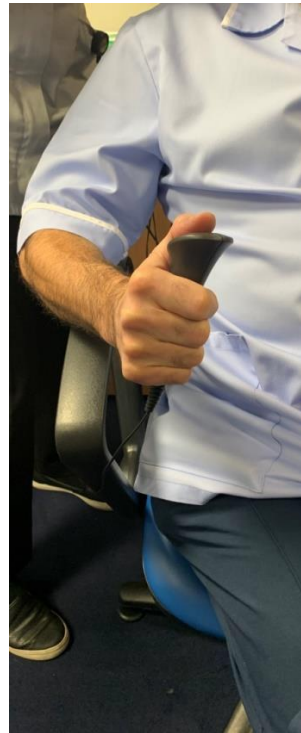


Hearing Test:

Bone conduction head set on

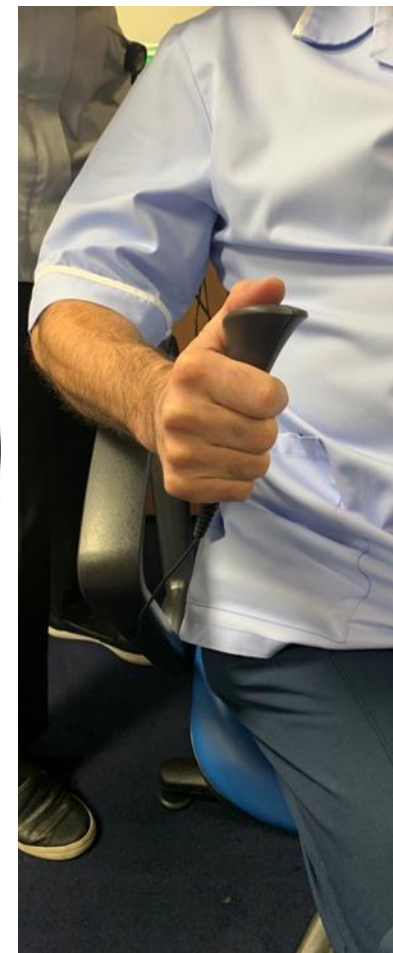
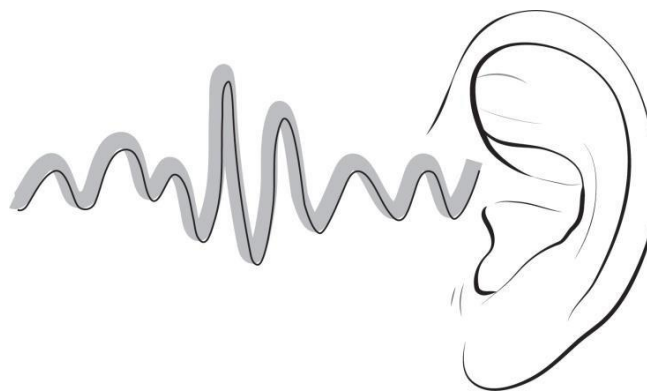


Hearing Test: Response button



Hearing Test:

When you hear a sound press the
button



Tympanometry: Equipment and placing of probe tip in the ear



- This checks the function and movement inside the ear

Impression of Ear: Equipment used



Impression of Ear: Putting ear sponge in



Impression of Ear: Impression material



Impression of Ear:

Waiting for impression to set and taking it out of the ear

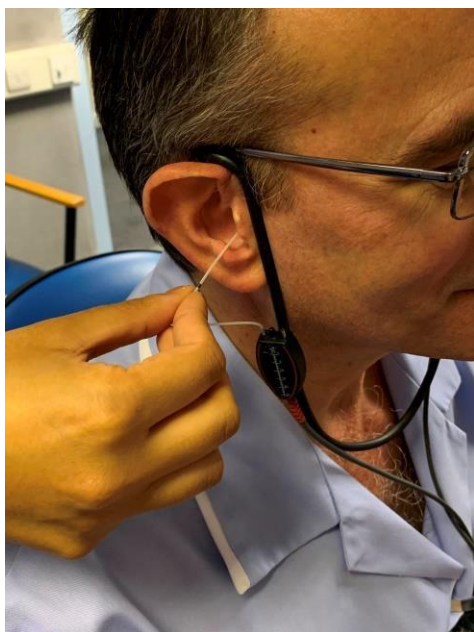


Impression of Ear:

Impression of the ear and ear mould



Hearing Aid Fitting: Placement of probe tube



- This checks the hearing aids are set up correctly

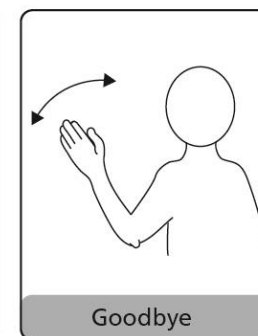
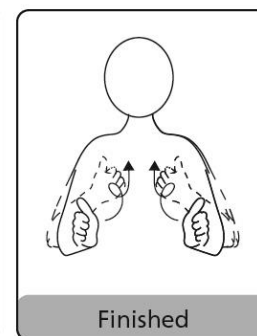
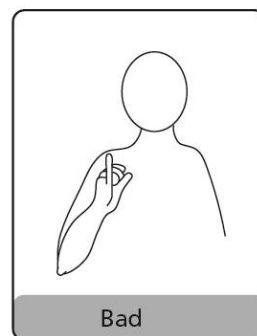
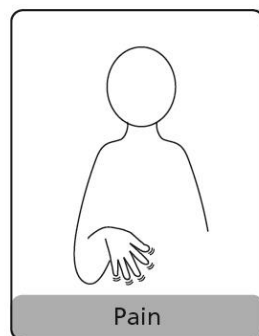
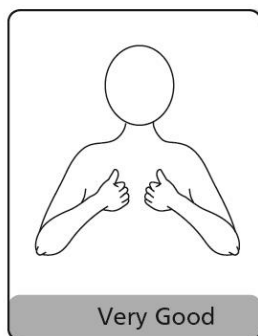
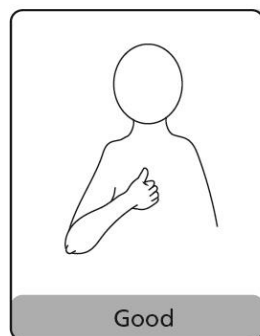
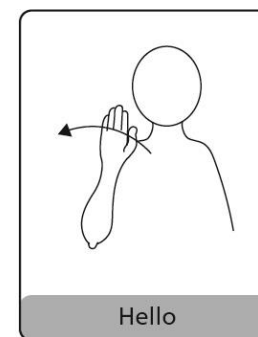
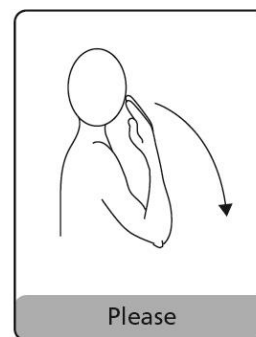
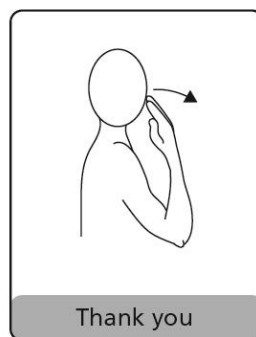
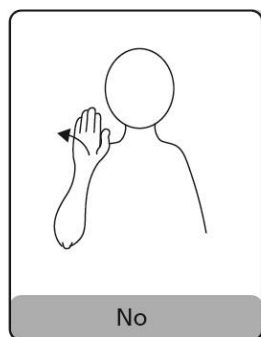
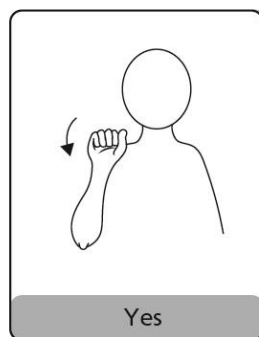
Hearing Aid Fitting: Programming hearing aid



Hearing Aid Fitting: Fitting hearing aid on ear



Useful Makaton Signs



Basic Communication Signs



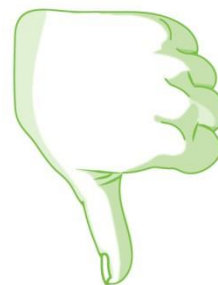
Yes



Thumbs up



No



Thumbs down

Emotions



Good



Bad



Happy



Sad



Worried



Pain



Confused

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- **Division:** Surgery
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