

Renal Haemodialysis patient survey

Lancashire Teaching Hospitals NHS Foundation Trust is undertaking a review of Haemodialysis provision in satellite units.

As a patient, your views are of the utmost importance.

To help us ensure any changes to the service meet your needs, please take a few minutes to complete this survey to tell us about your experience. When completing the survey please think about the renal unit you usually attend, rather than the renal centre at Royal Preston Hospital.

The separate annual Patient Related Experience (PREM) questionnaire has already asked you lots of questions about your nursing care so we haven't repeated these here.

Returning the questionnaire:

If you are able to complete this on line it will very much appreciated. Go to your Google browser and enter <https://www.surveymonkey.co.uk/r/NG5Q5SC> Otherwise paper copies have been made available in each centre. Please return these to your dialysis centre staff within 1 week.

1. In which unit do you usually receive haemodialysis? (please think of this unit when you answer all of the following questions)

- Kendal
- Clifton
- Blackburn
- Burnley
- Accrington
- Chorley
- Preston

2. How do you most commonly travel to the unit?

- Hospital Transport – ambulance / mini bus
- Hospital Transport taxi / car
- Driven by family/friend
- Drive myself
- Public Transport

3. If using hospital transport how long before collection are you asked to be ready?

- 30 mins or less
- 1 hour or less
- 2 hours or less
- More than 2 hours

4. How long on average does it take from leaving home to entering the centre?

- Less than 30 mins
- 30-45 mins
- 1 hour
- More than 1 hour
- More than 1 hour 30

5. How long on average do you wait after disconnecting from the machine for your transport to collect you?

- 60 mins or less
- 1 hour to 1 hour 30 mins
- 1 hour 30 to 2 hours
- More than 2 hours
- Not applicable to me

6. What is the car parking like at your dialysis unit?

- Can never find a space
- Difficult to find a space
- Usually find a space but have to walk too far
- Usually find a space near the unit
- N/A – I don't park

7. Are you able to dialyse at your preferred unit? If not, why not?

- Yes
- No, insufficient space at my preferred unit
- No, my current level of mobility cannot be catered for in my preferred unit
- No, due to lack of isolation facilities that I require e.g. C Diff, VRE, MRSA, Hepatitis B, Hepatitis C
- No, due to lack of isolation facilities that I require due to having recent dialysis abroad
- Other (please specify)

8. Do you have access to shared care at your unit, where your dialysis staff can support you to be more independent in your dialysis treatment e.g. setting up your own pack, lining and priming your machine, self needling (tick all that apply)

- Yes I can and do already
- Yes but not available enough
- No but I would like to be able to try this
- No I need full assistance at all times
- I have never heard of shared care

9. Would you want access to overnight haemodialysis in centre (typically 6 to 8 hours), if it were available?

- Yes
- No
- Possibly – would like to know more

10. A minimal care facility provides the equipment you need, with support from a health care assistant rather than qualified nurse, and you dialyse broadly independently. Would you be interested in using such a facility?

- Yes
- No
- Possibly – would like to know more

11. Do you hope to dialyse at home one day and would appreciate support from your unit to do so?

- Yes
- No
- Possibly

12. Would you prefer to dialyse in your current unit during the evenings (called a twilight shift)? Please select the answer which best fits your current views and circumstances

- Yes
- No
- Possibly
- I currently dialyse on a twilight shift and this is my preferred time of day
- I currently dialyse on a twilight shift but would prefer not to